



European Ports Forum
11 June 2018

Regulation 2017/352 – Port Services Regulation

K.RIGAS, Ports and inland navigation, DG MOVE



@Transport_EU

Mobility and
Transport

CONNECTING
EUROPE

Key Dates

Article	WHAT?	WHO?	BY WHEN?
22	Entry into force	All	24 March 2017
22	Application	All	24 March 2019
1.5	Non-application to ports of outermost regions	Member States	Upon MS decision
6.7	Limitations of service providers for small ports	Member States	Upon MS decision
7.3	Public Service Obligation in all maritime ports	Member States	Upon MS decision
10.2	Inclusion of pilotage in Chapter I	Member States	Upon MS decision
11.8	Limited separation of account for small ports	Member States	In advance of decision
16.7	Mechanisms and designation of authorities to handle complaint	Member States	24 March 2019 + update as necessary
16.7	Publication of list of authorities by Commission	Commission	Upon receipt of relevant info from MS+ update as necessary
17	Information on other relevant authorities – Art 11, Art 12, Art 13	Member States	24 March 2019 + update as necessary
17	Publication of list of other authorities by Commission	Commission	Upon receipt of relevant info from MS + update as necessary
19	Rules on penalties	Member States	24 March 2019 + update as necessary
20	Report on effect of Regulation	Commission	24 March 2023
21	Amendment of existing contracts with no time limit	Member States	1 July 2025



Specific provisions (1)

Article 16 – Handling of complaints

- MS shall ensure **effective** procedure to handle complaints
- Procedure to avoid **conflict of interest** and **functionally independent**
- Complaints to be filed in MS where there is the **origin of complaint**
- **Cooperation** between MS

Specific provisions (2)

Article 16 – Handling of complaints

- Responsible authorities shall have power:
 - **Require** relevant information
 - Take **binding decisions**
- **Inform Commission** about procedure – Commission will **publish**
- MS to **exchange general information**

Specific provisions (3)

Article 17 – Relevant authorities

- MS shall **inform** about relevant authorities to handle **formal complaints** for:
 - **Transparency** of financial relations (Art 11.5)
 - Port **service charges** (Art 12.3)
 - Port **infrastructure charges** (Art 13.6)
- **Inform Commission** about authorities – Commission will **publish**